## **VOTE 1-18: OFFICE OF OMBUDSPERSON FOR FINANCIAL SERVICES**

## **FINANCIAL RESOURCES**

#### **Summary by Economic Categories**

Summary by Economic Categories					<b>Rs 000</b>
Code	Economic Categories	2023/24 Estimates	2024/25 Estimates	2025/26 Planned	2026/27 Planned
VOTE 1-18: TOTAL EXPENDITURE		20,500	18,000	16,900	17,200
Recur	rent Expenditure	14,500	15,300	16,400	16,700
21	Compensation of Employees	9,220	10,020	10,700	10,900
22	Goods and Services	5,240	5,200	5,600	5,700
26	Grants	40	80	100	100
Capital Expenditure		6,000	2,700	500	500
31	Acquisition of Non-Financial Assets	6,000	2,700	500	500

### Vote 1-18: Office of Ombudsperson for Financial Services

**Rs 000** 

Item No.	Details	2023/24 Estimates	2024/25 Estimates	2025/26 Planned	2026/27 Planned
Recurrent Expenditure		14,500	15,300	16,400	16,700
21	Compensation of Employees	9,220	10,020	10,700	10,900
21110	Personal Emoluments	8,410	9,180	9,840	10,010
.001	Basic Salary	6,045	6,720	7,235	7,345
.002	Salary Compensation	270	650	695	695
.004	Allowances	500	500	500	500
.005	Extra Assistance	900	500	500	500
.006	Cash in lieu of Leave	200	200	250	300
.009	End-of-year Bonus	495	610	660	670
21111	Other Staff Costs	690	720	720	740
.002	Travelling and Transport	600	630	630	650
.100	Overtime	60	60	60	60
.200	Staff Welfare	30	30	30	30
21210	Social Contributions	120	120	140	150
.001	Contribution to the National Savings Fund	120	120	140	150
22	Goods and Services	5,240	5,200	5,600	5,700
22010	Cost of Utilities	375	465	550	555
22020	Fuel and Oil	100	100	150	150
22030	Rent	3,160	2,880	2,880	2,880
22040	Office Equipment and Furniture	530	530	500	500
22050	Office Expenses	90	90	115	120
22060	Maintenance	200	350	375	375
22070	Cleaning Services	60	60	60	60
22100	Publications and Stationery	325	325	325	325
22120	Fees	240	240	340	375
22900	Other Goods and Services	160	160	305	360
26	Grants	40	80	100	100
26210	Contribution to International Organisations	40	80	100	100

					<b>Rs 000</b>
Item No.	Details	2023/24 Estimates	2024/25 Estimates	2025/26 Planned	2026/27 Planned
<b>Capital</b> ]	Expenditure	6,000	2,700	500	500
31	Acquisition of Non-Financial Assets	6,000	2,700	500	500
31112	Non-Residential Buildings				
.401	Upgrading of Office Buildings	3,000	-	-	-
31121	Transport Equipment				
.801	Acquisition of Vehicles	1,500	1,700	-	-
31122	Other Machinery and Equipment				
.802	Acquisition of IT Equipment	1,000	500	-	-
31132	Intangible Fixed Assets				
.801	Acquisition of Software	500	500	500	500
TOTAL		20,500	18,000	16,900	17,200

# HUMAN RESOURCES

SN	Position Titles	Funded	
		2023/24	2024/25
Vote 1-18	Vote 1-18: Office of Ombudsperson for Financial Services		17
1	Ombudsperson for Financial Services	1	1
2	Head of Legal and Investigations	1	1
3	Secretary, Ombudsperson for Financial Services	1	1
4	Investigations Officer	4	4
5	Assistant Financial Operations Officer	1	1
6	Office Management Assistant	1	1
7	Management Support Officer	3	4
8	Receptionist/Telephone Operator	1	1
9	Driver	1	1
10	Office Auxiliary/Senior Office Auxiliary	2	2
	TOTAL		17